



## Important Information

### **1—What happens if schools are closed due to weather?**

If your school district closes school, the after-school clubs are also cancelled. We will also post closures on our Facebook page. We will then use the make-up date listed on the club calendar to make-up for this cancellation.

<https://www.facebook.com/BoysandGirlsClubofNewRochelle/>.

### **2—What happens if a club is cancelled for other reasons?**

There are times when a vendor cancels due to last minute emergencies and when this occurs, we will send an email and make a phone call. We also let the school office know. Please make sure that you updated your email settings to allow mail from Boys and Girls Club of New Rochelle (bgcncr) to go to your regular email and not spam.

### **3—How do I know if my child gets off the waitlist?**

You will receive an email with a request for payment from our registration system.

### **4—What happens if the club I signed up for is cancelled due to low enrollment?**

If a club is cancelled due to low enrollment, we will notify you at the end of the registration period and you will have access to pick another class or receive a refund. All rosters and classes will be finalized by January 4<sup>th</sup>.

### **5—Are snacks allowed in after school clubs?**

In general, we have a no snack policy in the after-school clubs due to allergies, but if your child needs to have a snack, please pack a small nut-free snack for them to eat quickly before clubs start.

### **6—How do I let someone know if my child will not attend a club on a specific day?**

If your child will be picked up early from school, please send an email to [jredlener@bgcncr.org](mailto:jredlener@bgcncr.org) and it will be forwarded to the school aide so they know your child will be absent from the club that day. It is your responsibility to inform your child's teacher on dismissal for that day.

### **7—Who do I email if I can't pick up my child from a club?**

Please send an email to [jredlener@bgcncr.org](mailto:jredlener@bgcncr.org) and it will be forwarded to the aide, so they will know who to release your child to at the end of the club.

### **8—WHAT DO I DO IF MY CHILD DOES NOT LIKE A CLUB?**

**There will be no refunds or club changes one week into the clubs. After the one-week deadline, there are NO REFUNDS AND NO CLUB CHANGES. NO EXCEPTIONS.**

**The Mission of The Boys and Girls Club is to enable all young people, especially those who need us most, to reach their full potential as productive, caring, responsible citizens. In keeping with this mission, we want to be inclusive of all children so kindly inform us if your child receives services during the day or has an IEP so we can ensure a successful program for all children to enjoy.**